



Recovery Update



DS Newsletter No. 33
November/December 2013

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In the spirit of the holiday season, I am changing the title of this column to...

“Do you hear what I hear?”

CryoLife has recently undergone our AATB inspection, which means changes will be heading your way. These changes apply to all recovery partners, both AATB-accredited and non-AATB-accredited. In the very near future, you will “hear” more about these, but I wanted to provide a “sneak peek” at two of the changes:

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1. Authorizations- Section D2.400 of the AATB Standards lists 8 Core Elements required for the Authorization form. These standards apply to those hospitals within your donor service area that obtain donation authorizations for your organization. An example is: “...an explanation that the tissue is a gift, and that neither the donor’s estate nor the authorizing person will receive monetary compensation or valuable consideration for it.”

2. Recovery Records- Section D5.600 of the AATB Standards lists requirements that must be included in the recovery records. The first requirement is: “...Name and address of the recovery agency.” Many of our recovery partner’s recovery records contain the agency’s name, but not the physical address. Your address will need to be added to your recovery paperwork. Your address can be handwritten, stamped, or the form revised

to include this information.

These are just two examples of AATB findings that each of you will need to address in the near future. I understand the challenges that you face while making these changes, and if the CryoLife team can assist you, please let your account manager know.

In addition, our infectious disease testing laboratory (LABS, Inc.) has notified us that as of February 10, 2014, SST tubes will no longer be acceptable for ABO or syphilis testing. This means that you will need to provide a plain red top tube for ABO and/or syphilis testing.

Finally, from the entire CryoLife team, I want to wish each of you and your families a Happy Holiday season and a healthy and prosperous 2014.

That’s what I’m hearing!

Norman C. Lyon, Jr.
Sr. Director, Transplant Services



September 2013 Top Performers

The longest saphenous and femoral vein recoveries, **without procurement error**, for the month of September were:

East Region

- Saphenous Vein: **Qutub Siddiqui** from Carolina Donor Services (recovered length: **98** cm)
- Femoral Vein: **Josh Farley** from The Living Legacy Foundation (recovered length: **73** cm)

Central Region

- Saphenous Vein: IT'S a 3-WAY TIE! (recovered length: **90** cm)
 - **Dusty Johnson** from Arkansas Regional Organ Recovery Agency
 - **Jason Rainey** from Wisconsin Tissue Bank
 - **Lil Agness** from American Tissue Services Foundation
- Femoral Vein: **Dusty Johnson** from Arkansas Regional Organ Recovery Agency (recovered length: **73** cm)

West Region

- Saphenous Vein: **Sue Frisby** from Donor Network of Arizona (recovered length: **92** cm)
- Femoral Vein: **Heather Webber** at Sierra Donor Services (recovered length: **63** cm)

Longest Vascular Recovery - National

National Top Performers for Saphenous Vein (recovered length **98** cm):

- **Qutub Siddiqui** from Carolina Donor Services

National Top Performers for Femoral Vein (recovered length **73** cm):

IT'S A TIE!

- **Josh Farley** from The Living Legacy Foundation
- **Dusty Johnson** from Arkansas Regional Organ Recovery Agency



October 2013 Top Performers

The longest saphenous and femoral vein recoveries, **without procurement error**, for the month of October were:

East Region

- Saphenous Vein: **Marietta Saunders** from LifeLink of Georgia (recovered length: **98** cm)
- Femoral Vein: **Melissa Hillman** from Community Tissue Services-Toledo (recovered length: **74** cm)

Central Region

- Saphenous Vein: **Adam Sharp** from Iowa Donor Network (recovered length: **98** cm)
- Femoral Vein: **Dusty Johnson** from Arkansas Regional Organ Recovery Agency (recovered length: **71** cm)

West Region

- Saphenous Vein: IT'S A TIE! (Recovered length: **100** cm)
 - **Brittney Weekes** from OneLegacy
 - **Sara Hansen** from LifeCenter Northwest
- Femoral Vein: **Tim Calkins** at OneLegacy (recovered length: **74** cm)

Longest Vascular Recovery – National

National Top Performers for Saphenous Vein (recovered length **100** cm):

- IT'S A TIE!
 - **Brittney Weekes** from OneLegacy
 - **Sara Hansen** from LifeCenter Northwest

National Top Performers for Femoral Vein (recovered length **74** cm):

- IT'S A TIE!
 - **Melissa Hillman** from Community Tissue Services-Toledo
 - **Tim Calkins** from OneLegacy



Quarterly Top Performers Aortoiliac Tissues- Q3

The Recovery Partner with the highest number of AI recoveries and the lowest error rate for the East Region is **Tennessee Donor Services**. They recovered **12** aortoiliac tissues with an error rate of **8.3%**.

The Recovery Partner with the highest number of AI recoveries and the lowest error rate for the Central Region is **Midwest Transplant Network**. They recovered **19** aortoiliac tissues with an error rate of **10.5%**.

The Recovery Partner with the highest number of AI recoveries and the lowest error rate for the West Region is **LifeGift-Houston**. They recovered **6** aortoiliac tissues with an error rate of **0.0%**.

Quarterly Top Performers Vascular Tissues- Q3

The lowest vascular error rates for Q3 by region were:

East Region

- Saphenous Vein: **Community Tissue Services- Dayton** at **8%**
- Femoral Vein: **LifePoint, Inc.** at **27%**

Central Region

- Saphenous Vein: **RTI- Madison** at **0%**
- Femoral Vein: **Gift of Hope Donor Program.** at **11%**

West Region

- Saphenous Vein: **Community Tissue Services- Portland** at **6%**
- Femoral Vein: **Sierra Donor Services** at **20%**

The longest vascular tissue recovered in the Nation for Q3 without error was:

- Saphenous Vein: **Ashley Mendoza** from **California Transplant Donor Network** (recovered length: **101cm**)
- Femoral Vein: **IT'S A TIE!** (recovered length: **75 cm**)
 - **Mark Ayuyao** from **New York Organ Donor Network**
 - **Scott McDonald** from **Intermountain Donor Services**

Keep up the great recoveries!

Your Account Managers:
Ronda Horstman
Allison Rickman



CARE Program October 22 & 23, 2013



CryoLife hosted its 17th CryoLife Allograft Recovery Education program in October. This is a two-day program- the first day consists of lectures by CryoLife's own specialists and Scott Brubaker, Chief Policy Officer at AATB. Topics covered include allograft use and clinical results, donor physical assessment, medical/social history, and recovery and packaging errors. The second day is devoted to a wet lab experience, where techs recover tissues from cadavers and package them according to CryoLife packaging protocol, under the supervision and guidance of Jeff Wiggins, Technical Trainer. We were honored to have a special guest attend this session: Frank Wilton, CEO of AATB. Frank (bottom right) scrubbed in and experienced tissue recovery first-hand!

Attendees: Todd Gouvan, Tanya Brontas, Channon Houston, Qutub Siddiqui, Mandy King, Christine Hume, Katie Yancey, Kurt Coyle, Lucas Sassolino, Rachel Behrens, Daniel Jones, Azarias Lopez, Abraham Torres, Darren King, Ashley Mendoza, and Monica Cangelosi.



******* IMPORTANT NOTICE *******

Our serology testing reference lab, LABS, will no longer accept SST tubes for ABO or syphilis testing. If CryoLife is to perform serology testing, please send 2 plain red tubes and 1 EDTA for vascular tissue, and 1 plain red tube and 1 EDTA for cardiac tissue. SOP revisions are in progress- contact your account manager with any questions.

Our Donor Screening Coordinators are here 24 hours a day, 7 days a week to answer any screening and/or recovery questions you may have. Please do not hesitate to call them at 800-438-8285.

No PreScreen Program

Many of our Recovery Partners have elected to participate in CryoLife's "No PreScreen Program" which results in a smoother and faster recovery process. The advantages to using the program are:

- The initial review of donor acceptance criteria is made prior to recovery by the recovery partner.
- Following the determination that the donor meets CryoLife's acceptance criteria, only one phone call with minimal donor information is required.

If you are interested in learning more about this program, please contact your account manager:

Central: Please call Ronda at 817-300-2157 until a new Manager is in place.

East: Allison Rickman
678-548-8925

West: Ronda Horstman
817-300-2157

Upcoming Events 2014

1. May: CARE Program
2. June 17-20: AOPO Annual Meeting
3. Aug. 10-13: NATCO Annual Meeting
4. Sept. 16-20: AATB Annual Meeting
5. Sept. 19-23: NAME Annual Meeting
6. October: CARE Program



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*Have a safe and healthy
holiday season!*



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