



# Recovery Update



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CryoLife, 1655 Roberts Boulevard NW, Kennesaw, GA 30144, USA  
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Here's what I'm hearing.....

Over the course of the past two months, the CryoLife team attended the annual AATB meeting in Washington, DC (during the government shutdown, I might add) and the 29<sup>th</sup> Annual National Association of Medical Examiners (NAME) meeting in Milwaukee. It was good to see so many recovery partners, friends, and fellow "tissue bankers" at both meetings. At the NAME meeting, CryoLife was a proud sponsor of the golf tournament in which medical examiners played a round of golf with tissue bank personnel. This provided an excellent opportunity to develop relationships that will foster collaboration between both parties. I hear that the winning golf team included a member from Gift of Hope. If you want to learn more about the winning team, contact Shaun Martin.

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*Shaun Martin  
Manager of Tissue Recovery Services  
Gift of Hope Donor Program*



A word from Compliance..... For our recovery partners who utilize an electronic form of charting, please be certain that the chart can "stand alone" on the information contained therein. This means that if information is updated, ensure there is an audit trail that captures all changes. In addition, if your organization indicates the serologies are "pending" at the time of recovery, that record will need to be updated when the serology results are received to indicate the results. Please be patient with us as we work through the more widespread use of electronic records.

That's what I've heard....

Norman C. Lyon, Jr.  
Sr. Director, Transplant Services

### IMPORTANT NOTIFICATIONS

*Effective October 1, 2013, CryoLife will no longer provide blood tubes to the Recovery Partners.*

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This is a repeat notification as we continue to receive unlabeled and/or mislabeled blood tubes. Please read carefully, and call if you have questions.

LABS, Inc., the reference laboratory that CryoLife uses for serology testing, is required by CLIA, CAP, and Good Laboratory Practice to label all blood tubes with two (2) unique identifiers at the time of collection. These two sample identifiers must be documented on the requisition form and must match the sample. To ensure proper traceability and testing of your donor samples, LABS has reminded their clients of required blood tube labeling with 2 unique identifiers. Examples of unique identifiers include, but are not limited to:

- Donor Name
- Date of birth
- Medical record number
- Social Security number
- UNOS/Tissue/Eye donor number
- Unique assigned number

Please note that a collection date and time cannot be used as a primary ID and must be accompanied with another unique identifier.



If you have any questions, please contact me at [sartain.debby@cryolife.com](mailto:sartain.debby@cryolife.com) , or 678-290-4547.

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## July 2013 Top Performers

The longest saphenous and femoral vein recoveries, **without procurement error**, for the month of July were:

### East Region

- Saphenous Vein: **Rudrick Quarshie** from Upstate New York Transplant Network (recovered length: **96** cm)
- Femoral Vein: **Janice Wood** from New England Organ Bank (recovered length: **71** cm)

### Central Region

- Saphenous Vein: **Nathan Parker** from Iowa Donor Network (recovered length: **91** cm)
- Femoral Vein: **Amber Donath** from Wisconsin Tissue Bank (recovered length: **67** cm)

### West Region

- Saphenous Vein: **Amory Ortega** from LifeAlaska Donor Services (recovered length: **98** cm)
- Femoral Vein: **Scott McDonald** at Intermountain Donor Services (recovered length: **75** cm)



## August 2013 Top Performers

The longest saphenous and femoral vein recoveries, **without procurement error**, for the month of August were:

### East Region

- Saphenous Vein: **Mark Ayuyao** from New York Organ Donor Network (recovered length: **95** cm)
- Femoral Vein: **Mark Ayuyao** from New York Organ Donor Network (recovered length: **75** cm)

### Central Region

- Saphenous Vein: **Jason Clark** from Midwest Transplant Network (recovered length: **95** cm)
- Femoral Vein: **Chris Vaughn** from Iowa Donor Network (recovered length: **55** cm)

### West Region

- Saphenous Vein: **Ashley Mendoza** from California Transplant Donor Network (recovered length: **101** cm)
- Femoral Vein: **Chrissy lassen** from Intermountain Donor Services (recovered length: **63** cm)

## Longest Vascular Recovery - National

National Top Performer for Saphenous Vein (recovered length **101** cm):

- **Ashley Mendoza** from California Transplant Donor Network

National Top Performer for Femoral Vein (recovered length **75** cm):

- **Mark Ayuyao** from New York Organ Donor Network



Your Account Managers

Ronda Horstman  
Allison Rickman

*A Very Special Event  
July 23, 2013*

**Mark Gardner**, bullpen coach of the World Champion San Francisco Giants, was honored as the national “Donate Life Champion” by Donate Life® America and the California Transplant Donor Network (CTDN). Gardner was nominated for the national honor by CTDN, which is based in the Northern California-Northern Nevada region.

Gardner and the Giants have been very active in supporting organ and tissue donation. Diagnosed with liver cancer in 1997, Mark’s late wife, Lori, ultimately received two liver transplants. Though she died in 2003, donation meant five additional years of life for Lori, according to Mark. The baseball club has partnered with CTDN for the past 15 years to sponsor “Donate Life Day with the Giants” at A T & T Park in San Francisco. This event provides an opportunity for fans to learn about donation and to register as an organ and tissue donor.



San Francisco Giants trophy

Ronda Horstman, Sr. Account Manager, Western Region, with Mark Gardner, recipient of the Donate Life Champion Award



## Reminders

Our Donor Screening Coordinators are here 24 hours a day, 7 days a week to answer any screening and/or recovery questions you may have. Please do not hesitate to call them at 800-438-8285.

### No PreScreen Program

Many of our Recovery Partners have elected to participate in CryoLife's "No PreScreen Program" which results in a smoother and faster recovery process. The advantages to using the program are:

- The initial review of donor acceptance criteria is made prior to recovery by the recovery partner.
- Following the determination that the donor meets CryoLife's acceptance criteria, only one phone call with minimal donor information is required.

If you are interested in learning more about this program, please contact your account manager:

**Central:** Please call Ronda at 817-300-2157 until a new Manager is in place.

**East:** Allison Rickman  
678-548-8925

**West:** Ronda Horstman  
817-300-2157

### Upcoming Events:

#### 1. CARE

Oct. 23-Oct. 24, 2013  
Kennesaw, GA



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