



Recovery Update



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Since our last edition, the nation has suffered through events that have shocked us to our core. We all have heard about the terrible bombing at the Boston Marathon and the horrific tornado that affected our brethren in Oklahoma. So I decided to share a few joyous and proud events that made it across my desk. Here's what I am hearing.....

In Deep River, Connecticut, the Floragraph of Rob Novak was returned to his loved ones. Rob was a tissue donor and CryoLife's 2013 Floragraph honoree. Rob's floragraph rode atop the Donate Life float during this year's Rose Parade. Rob's wife, two children, mother and friend were all able to make the journey to Pasadena to watch the float and Rob's floragraph progress down Colorado Blvd. After the parade, the floragraph was framed and presented to the family in remembrance of Rob's generosity to others. Rob's wife, Sage, is shown in the photo (left) accepting the floragraph from Allison Rickman, CryoLife's Donor Services Account Manager and Kelley Green, NEOB's Manager of Donor Family Services. The floragraph currently hangs in the Novak's store, Anchor & Compass, located in Deep River, Connecticut.



Also, I was able to attend a very special event at Intermountain Donor Services (IDS) last month in Salt Lake City, UT. IDS received CryoLife's Lowest Error Rate award for Saphenous Vein for 2012 as well as our Lowest Error Rate award for Femoral Vein for 2012. Scott McDonald, IDS's Director of Tissue Recovery, said he is very proud of his team and their dedication to performing well. Not only has IDS received the CryoLife awards, but many other awards from their other tissue processors as shown in the photo on the next page. I was going to close by encouraging Scott and his team to keep up the good work, but IDS has already taken the lowest error rates for saphenous and femoral veins in West Region for Q1 2013 and the lowest error rate award for Aortoiliac (AI) grafts for Q1 2013 in the nation. They continue to set the pace. Thanks Scott and IDS!

That's what I've heard.....

Norman C. Lyon, Jr.
Sr. Director, Transplant Services

**Intermountain Donor Services
Salt Lake City, Utah**

Tissue Recovery Awards



AATB Variance for Use of Papaverine

As most of you know by now, the American Association of Tissue Banks has granted a variance from the use of a smooth muscle relaxant where it appears in both the Definitions of Terms and the Post Recovery Packaging Sections of the AATB Standard. It is no longer necessary to perfuse vascular tissue with a solution containing a smooth muscle relaxant (i.e., papaverine). Substantial scientific justification was submitted in support of the deletion of the use of papaverine, and the information was reviewed by the Board of Governors, the Standards Committee, the Scientific and Technical Affairs Committee, and by a subject matter expert consultant. There was agreement that the omission of this drug does not affect the quality of vascular tissue.

This variance is beneficial to you as our Recovery Partners, and to us as tissue processors. The removal of papaverine from recovery and processing procedures will result in time efficiencies as well as cost savings. We have revised our Recovery Partner procedures to reflect this change, and will be sending them to you as soon as final signatures are obtained.

Thanks for all you do!
Debby Sartain, MT (ASCP)
Sr. Manager, Donor Services

April 2013 Top Performers

The longest saphenous and femoral vein recoveries, without procurement error, for the month of April were:

Longest Vascular Recovery by Region

➤ East Region:

Saphenous Vein: **Shao Gong** from Gift of Life Donor Program (recovered length: 99 cm)

Femoral Vein: **Misty Horton** from Tennessee Donor Services (recovered length: 68 cm)

➤ Central Region:

Saphenous Vein: **Hadley Nyquist** from Midwest Transplant Network (recovered length: 100 cm)

Femoral Vein: **William Young** from Midwest Transplant Network (recovered length: 66 cm)

➤ West Region:

Saphenous Vein: **David Mitchell** from LifeGift Donation Center-Houston (recovered length: 108 cm)

Femoral Vein: **Darren Sanchez** from New Mexico Donor Services (recovered length: 86 cm)

Longest Vascular Recovery - National

➤ National Top Performer for Saphenous Vein (recovered length 108 cm):

- **David Mitchell** from LifeGift Donation Center-Houston

➤ National Top Performer for Femoral Vein (recovered length 86 cm):

- **Darren Sanchez** from New Mexico Donor Services



Quarterly Vascular Recognition Quarter 1 2013

Lowest Error Rates

East Region:

Lowest saphenous vein error rate= Indiana Organ Procurement Organization at **8%**

Lowest femoral vein error rate= New York Organ Donor Network at **31%**

Central Region:

Lowest saphenous vein error rate= LifeShare Transplant Donor Services of Oklahoma at **6%**

Lowest femoral vein error rate= Mid-America Transplant Services, St. Louis at **13%**

West Region:

Lowest saphenous vein error rate= Intermountain Donor Services at **4%**

Lowest femoral vein error rate= Intermountain Donor Services at **26%**

National Longest Vascular Recoveries

The longest saphenous vein recovered in the nation without error for the first quarter of 2013 was a tie at **102 cm** between:

Matt Cook at Tennessee Donor Services

Rudy Tovar at Community Tissue Services- Texas

The longest femoral vein recovered in the nation without error for the first quarter of 2013 was **75 cm** by **Jillian Russell** at LifePoint, Inc.



Quarterly Aortoiliac Recognition Quarter 1 2013

East Region:

New York Organ Donor Network had the highest number of AI recoveries (17) with the lowest error rate (11.8%).

Central Region:

Midwest Transplant Network had the highest number of AI recoveries (24) with the lowest error rate (37.5%).

West Region:

Intermountain Donor Services had the highest number of AI recoveries (17) with the lowest error rate (5.9%).



Your Account Managers:
Ronda Horstman
Allison Rickman
Chris Watkins

Reminders

Donor Screening: Our Donor Screening Coordinators are here 24 hours a day to answer any screening and/or recovery questions you may have. Please call them at 800-438-8285.

No PreScreen Program

Many of our Recovery Partners have elected to participate in CryoLife's "No PreScreen Program" which results in a smoother and faster recovery process. The advantages to using the program are:

- The initial review of donor acceptance criteria is made prior to recovery by the recovery partner.
- Following the determination that the donor meets CryoLife's acceptance criteria, only one phone call with minimal donor information is required.

If you are interested in learning more about this program, please contact your account manager:

Central: Chris Watkins
816-229-0751

East: Allison Rickman
678-548-8925

West: Ronda Horstman
817-300-2157

Upcoming Events

- 1. AOPO Annual Meeting**
June 18-21, 2013
Indianapolis, IN
- 2. CARE**
July 31-Aug 1, 2013
Kennesaw, GA
- 3. NATCO**
Aug 10-Aug 13, 2013
San Diego, CA

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