



Recovery Update



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“Oh, the Places you’ll Go!”

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Rob Novak’s story

The theme of the 124th Rose Parade, “Oh, the Places you’ll Go!” was borrowed from the title of a Dr. Seuss book, whose narrator offers advice to a young person beginning the journey down life’s highway. The core message of the book is that you have the power to change the path of your life’s journey by making choices.

Our Senior Director of Transplant Services, Norman Lyon, was privileged to travel to Pasadena, California, to personally thank one of our donor families for providing the gift of life. Rob Novak was a 33 year-old man with a lovely wife, Sage, and two beautiful girls, Grace and Natalie. Rob suffered a medical incident while driving home one evening and when asked about donation, Sage unselfishly provided consent to help others. Rob became a CryoLife tissue donor and helped three infant boys through his donation.

Rob’s floragraph was one of 72 memorial floragraph portraits of donors who were represented on the Donate Life® “Journeys of the Heart” float. The float consisted of a pathway of looping hearts, representing both the new life made possible by transplantation and a dedication garden filled with roses bearing messages honoring those who make the gift of life possible.





Rob's completed florigraph- Sage, Grace, and Natalie all had a part in completing his image for the float.



Left to Right:
Norman Lyon: Sr. Director,
Transplant Services, Sage Novak: wife of Rob Novak and Allison Rickman: Donor Services Account Manager, East Region.

Recovery Recognition Program

In an effort to provide recognition to our recovery partners for excellence in areas of recovery, we started the Vascular Recognition Program in 2012. For 2013, we have chosen to add AI recovery as an area of focus for recognition as well. Here is a breakdown of how the program works and what the rewards will be:

- **Monthly**
 - Vascular
 - Longest Saphenous Vein, without error, by Region, by group/technician
 - Longest Femoral Vein, without error, by Region, by group/technician
 - National longest Saphenous Vein and Femoral Vein, without error, by group/technician
- **Quarterly**
 - Vascular
 - Lowest Recovery Error rate for Saphenous, minimum of 2 recovered, by Region, by group
 - Lowest Recovery Error rate for Femoral, minimum of 2 recovered, by Region, by group
 - National longest Saphenous Vein and Femoral Vein, without error, by group/technician
 - Aortoiliac
 - Most AI's recovered with the lowest error rate; minimum of 4 recovered, by Region, by group
- **Annually**
 - Vascular
 - National lowest recovery error rate for Saphenous
 - National lowest recovery error rate for Femoral
 - National longest average length for Saphenous
 - National longest average length for Femoral
 - Aortoiliac
 - National most AI's recovered with the lowest error rate

AWARDS:

Monthly- Professional Certificate

Quarterly- Plaque

Annually- Trophy with name/accomplishment and lunch or dinner provided by the group's account manager

Monthly and Quarterly notification emails will be sent out recognizing the award winners as well as being recognized in the CryoLife newsletters.

We hope to see your name and organization being recognized this year!

Quarterly Top Performers October, November, December 2012

As part of our Recognition Program for Excellence in Vascular Recovery, we recognize those groups with the lowest recovery error rate for the quarter. In addition to receiving national recognition, the group with the lowest saphenous and femoral error rates, by Region, will get a plaque from CryoLife stating their accomplishment.

Lowest Vascular Recovery Error Rates

➤ East Region:

Saphenous Vein- **Upstate New York Transplant Services at 4%**

Femoral Vein- **The Living Legacy Foundation at 17%**

➤ Central Region:

Saphenous Vein- **RTI: Madison at 0%**

Femoral Vein- **Midwest Transplant Network at 30%**

➤ West Region:

Saphenous Vein- **CTS: Oregon at 0%**

Femoral Vein- a tie between **Donor Alliance at 33%** and **CTS: Texas at 33%**

National Longest Saphenous and Femoral Veins without Error

National Top Performer for Saphenous Vein (recovered length **103cm**): tie between **Christina Schultz** (Gift of Life Donor Program) and **Anfisa Schams** (American Donor Services)

National Top Performer for Femoral Vein (recovered length **75cm**): **Vitaly Fayngersh** (New York Organ Donor Network)

A stylized blue graphic consisting of several curved, feather-like or wing-like shapes that frame the word "Congratulations!". The graphic is positioned behind the text, with some elements overlapping it.

Congratulations!

Vascular Recognition for December 2012

The longest vascular recoveries without error by Region are:

- East Region:
Saphenous Vein: **Vlad Verbitsky** from Gift of Life Donor Program (recovered length: **95cm**)
Femoral Vein: **Vitaly Fayngersh** from New York Organ Donor Network (recovered length: **75cm**)

- Central Region:
Saphenous Vein: **Anfisa Schams** from American Donor Services (recovered length: **103cm**)
Femoral Vein: **Quynh Pham** from American Donor Services (recovered length: **72cm**)

- West Region:
Saphenous Vein: **Sue Frisby** from Donor Network of Arizona (recovered length: **98cm**)
Femoral Vein: **Gloria McGinnis** from New Mexico Donor Services (recovered length: **66cm**)

The longest vascular recoveries without error in the nation are:

- National Top Performer for Saphenous Vein (recovered length **103cm**):
 - **Anfisa Schams** from American Donor Services in the Central Region

- National Top Performer for Femoral Vein (recovered length **75cm**):
 - **Vitaly Fayngersh** from New York Organ Donor Network in the East Region

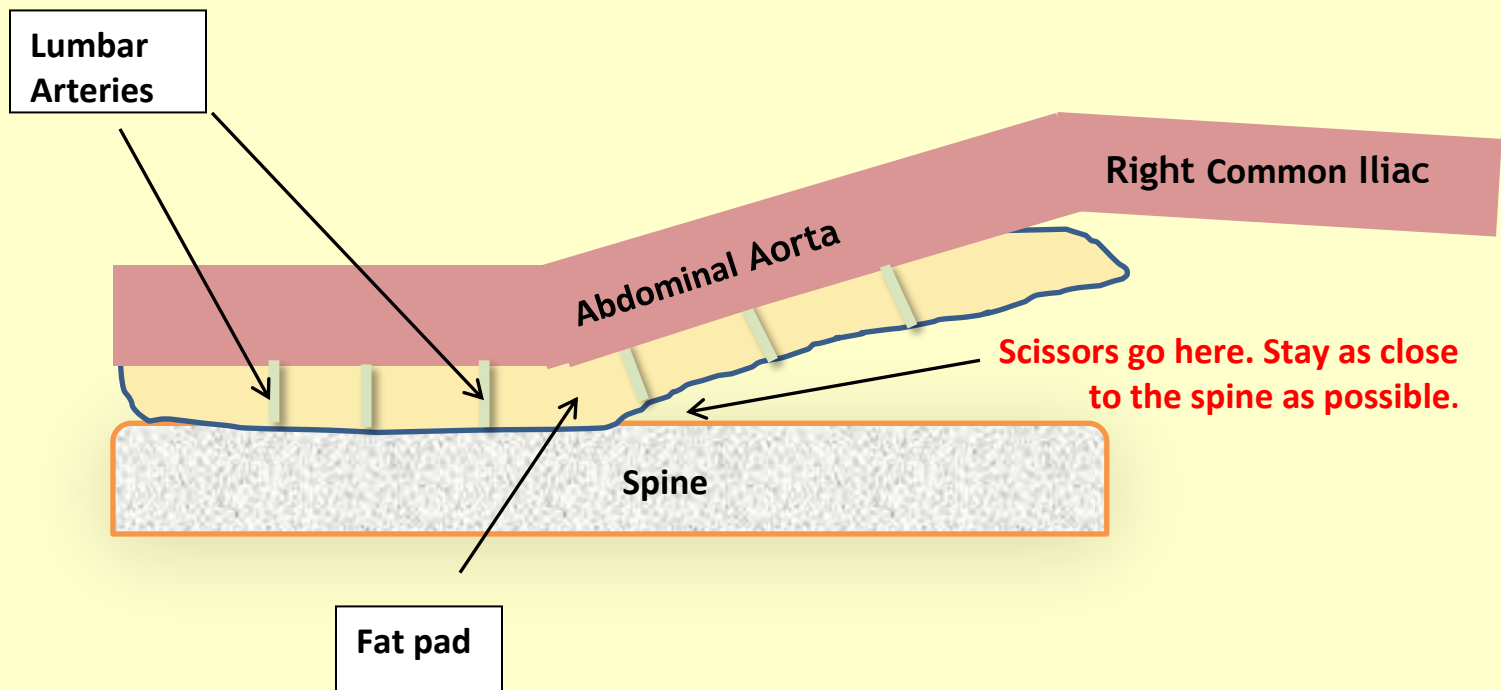


Tips From the Trainer

Aortoiliac Fat Pad

When recovering the abdominal aorta section of the Aortoiliac graft, a good way to prevent transecting the lumbar arteries on the posterior side of the graft is to leave a fat pad along its entire length. Including this fat pad will help protect the lumbar arteries and ensure their proper length. To create the fat pad, keep your scissors as close as possible to the spine when removing the aorta. By allowing your scissors to glide along the spine, you know that you are recovering as much fat pad as possible.

Sagittal View of Aortoiliac Graft



Reminders

Labeling: Blood tubes and tissue containers must be properly labeled. Please ensure that the appropriate information is written on all tubes of blood and tissue containers.

Blood tubes: Donor Name or ID number, date and time collected

Tissue containers: Cardiac- Donor Name or ID number, tissue type

Vascular- Donor Name or ID number, tissue type,
and side (left or right)

Our Donor Screening Coordinators are here 24 hours a day to answer any screening and/or recovery questions you may have. Please call them at 800-438-8285.

No PreScreen Program

Many of our Recovery Partners have elected to participate in CryoLife's "No PreScreen Program" which results in a smoother and faster recovery process. The advantages to using the program are:

- The initial review of donor acceptance criteria is made prior to recovery by the recovery partner.
- Following the determination that the donor meets CryoLife's acceptance criteria, only one phone call with minimal donor information is required.

If you are interested in learning more about this program, please contact your account manager:

Central: Chris Watkins
816-229-0751

East: Allison Rickman
678-548-8925

West: Ronda Horstman
817-300-2157

Upcoming Events:

- 1. AATB 2013 Spring Meeting**
April 6-9, 2013
Tucson, AZ
- 2. AOPO 2013 Annual Meeting**
June 18-21, 2013
Indianapolis, IN

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